

Ice-House Update

ICEHOUSE The formal part of the Ice House program has been completed. We now have a 5 year plan, which has been approved by the Board, for the growth and development of CTI (barring natural disasters, global economic meltdowns and snow-falls).

I will be discussing this with a number of clients over the coming months to ensure our development is aligned with your plans, and to ensure our capabilities and capacity are in place to assist you.

The first, and one of the key aspects, has been the appointment of a General Manager Operations (Stephen Ottley) who has the responsibility of manufacture and delivery of your orders. This responsibility covers both of our sites.

Our next phases include building staff skills, improving productivity, processes and communications.

I'm looking forward to 2012 and the benefits the Ice House program work will bring to CTI, its clients and suppliers.



David Hawes
Managing Director

Welcome New GM Operations

We welcome our new General Manager Operations, Stephen Ottley, to CTI.

Stephen has an extensive background within the industry, especially in Christchurch and has outstanding experience and skills, which will bring significant value to CTI.

Stephen will be responsible for the day-to-day running of the production facilities and responsible for ensuring client orders are processed on time, in full and to specification. He will be visiting and meeting our clients over the coming months.

Stephen was selected from a very large and high calibre field of applicants globally. It was interesting to see the level of overseas applicants (and ex-pats) who are wanting to return to New Zealand and specifically Christchurch.



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Christmas Closing

We will be closed from 12pm on Friday 23rd December to Monday 9th January 2012.

Last planned international shipments will be on the 16th and last local shipments will be on the 22nd December.

If you have any requirements during our closure, please contact us so we can make the necessary arrangements

Aluminium Polishing Line



CTI has recently established a new polishing department.

Three Canning 3-phase double-ended spindle polishing machines were purchased, and have been installed, along with dust extracting equipment, as a dedicated polishing facility.

The polishing department has been established to improve our capabilities due to requirements from a client. This will allow us to provide high quality polished finish to diecast parts, as well as various other metals.

Please contact our sales team for further information.

CTI — Market Leaders In Design, Manufacture, Finishing & Assembly

- Powdercoating
- CNC Machining
- Aluminium Diecasting
- CNC Laser Technology
- Turn-key Product Engineers
- Precision Sheetmetal Fabricators
- Assembly



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Nearly 2 years ago we started on the path of formal CM qualifications with various staff on both sites.

We are finally at the finish line, with 7 staff completing their coursework and gaining their qualifications. Congratulations to Anthea Wills, Gary Henderson, Terry Woodhouse and Alex Hewson on achieving their Level 2 National Certificate in Competitive Manufacturing, Mark Robinson achieving Level 4 National Certificate and Mark Nihoniho and Fiona Gough their Diploma in Competitive Manufacturing.



The main aim was to train a few key staff to effectively implement continuous improvement projects, which would, in turn, provide the emphasis for in house training of all staff. The flow on effect would be benefits to the business such as increasing productivity, improving quality, processing capability, deliveries and building or improving 5S, TPM, and quick changeovers, etc. The NZQA qualifications were a bonus to the staff doing the training. Everyone has done a great job of the projects they've been involved in so far and are looking forward to rolling their sleeves up and applying more of their knowledge to ongoing projects around both plants.

CTI Values

Speak to be heard, listen and hear

CTI has established this value within the company, and with customers and suppliers, and how we expect others to communicate with CTI.

People can say what they think/mean and be heard in a safe environment. We show respect by speaking in a non-threatening manner, we don't personalise, blame or yell and we listen without interruption or pre-judgment.

We focus on the event/action. We can say how we feel/felt but stay calm. It is OK to disagree, it is also OK to walk away.

Staff Profile — Dean Armiger

If you were an animal what kind of animal would it be?
Lion

Ninja or pirate?
Ninja

What would I find in your refrigerator right now?
Beer

What's your favourite childhood TV program?
Gilligan's Island

What is your favourite song?
Paranoid—Ozzy Osbourne

What CTI manufactured product can be found closest to your home?
No.8 fencing strainer



If you could be (more of) a superhero, what superpowers would you have?
X-ray vision

What is your greatest non-work achievement? Sailing single-handed from Auckland to The Coromandel

How would you describe yourself in three words?
Enthusiastic, passionate, optimistic

Staff Outing — Bell Hill Challenge



On a fine day in October, a few intrepid staff got together for the Bell Hill Challenge, in the Canterbury Foothills, with some success and others not so successful.